

# Get on board with **FlexiLink**

bringing people and places together

## Welcome to FlexiLink your local flexible transport service

FlexiLink is operated by  
Ansa Transport on behalf of  
Cheshire East Council



To find out more  
**0300 123 5110**

[www.cheshireeast.gov.uk/flexilink](http://www.cheshireeast.gov.uk/flexilink)

[flexilink@ansa.co.uk](mailto:flexilink@ansa.co.uk)

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## Who can use FlexiLink?

You can travel on FlexiLink if:

- **You are aged 80 or over, or**
- **You have a disability, or**
- **There is no other bus service available to use where you live**

New passengers must register to use the service before travelling on FlexiLink.

## When does FlexiLink operate?

The service operates from 9:30am to 2:30pm, Monday to Friday, excluding Bank Holidays.

## How do I book?

Registering and booking is easy, just call 0300 123 5110 at least 48 hours before you wish to travel and we will add your details to our journey schedule - this allows us to plan routes effectively and make the best use of the transport. The booking line is open between 10am and 1pm, Monday to Friday. Alternatively, you can email us at [flexilink@ansa.co.uk](mailto:flexilink@ansa.co.uk) for a booking form. We aim to reply within 24 hours Monday to Friday.

## Group bookings

If you wish to book on behalf of a group please call the booking line, ensuring that you have details of all passengers and the journey you wish to take, to hand.

## Will all bookings be accepted?

Where a vehicle is fully booked for the time you have requested, we will do everything possible to accommodate you with an alternative and convenient time to suit.

## Fares

**Fares are £3 per journey**, or you can travel free if you have a Concessionary Bus Pass.

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